



Central New York's Water Authority

200 NORTHERN CONCOURSE
P.O. BOX 9
SYRACUSE, NY 13211-0009

PHONE: (315) 455-7061
FAX: (315) 455-8510

March, 2009

Dear OCWA Customer:

The Onondaga County Water Authority would like to welcome you as our new customer and to take this opportunity to provide some information that you will need to begin water service.

Now that construction for your water system is complete and the contractors have made the necessary connections to the main at your property, you are required, per OCWA Customer Rules*, to contact OCWA's Customer Service department at 315-455-7061 ext 3335. Customer Service representatives are available Monday through Friday from 8:00 a.m. to 4:30 p.m. They will be able to set up your account and to schedule an appointment to have a water meter installed.

Please review the following information and requirements:

OCWA Account Information Required:

- Owner(s) Name
- Driver's License ID #
- Telephone number
- Date of Birth
- Billing address

Water Meter Installation Notes:

- Hourly appointments are available Monday through Friday, 9:00 a.m. thru 3:00 p.m. Generally, meter installation can be completed within one hour.
- Premises with high water pressure require that a customer-provided pressure-reducing valve be installed on your plumbing prior to water meter installation.
- Once the water meter is installed, a second appointment is required for a well disconnection inspection, confirming that your well has been disconnected from OCWA's water supply. (The second appointment is unnecessary if your plumber or contractor performs that disconnection at the same time the meter is installed.)
- As of 2/1/09, the meter installation fee for a 5/8" x 3/4" meter is \$170.00.

A copy of our 2009 residential water rate schedule is enclosed. Further information regarding your water supply as well as OCWA's Policies and Procedures can be found on our website at www.ocwa.org.

Sincerely,

Paul T. O'Malley
Manager of Customer Services

* Per the Onondaga County Sanitary Code: "Whenever a public water supply is available and accessible no water from any other private water supply shall be furnished for human consumption or other domestic use unless, the use of such other private water supply is approved by the department."

Effective February 1, 2009



**RATE SCHEDULE NO. 2 – GALLONS
GENERAL RESIDENTIAL SERVICE – QUARTERLY**

AVAILABILITY: Service under this rate schedule is available to any customer within the Authority's service area in Onondaga County.

APPLICABILITY: Any regular metered purpose.

RATE:

First	8,000	Gallons or less	30.61	
Next	15,000	Gallons or less	2.86	Per 1000 gallons
Next	16,000	Gallons or less	3.55	Per 1000 gallons
Next	561,000	Gallons or less	2.15	Per 1000 gallons
Next	7,500,000	Gallons or less	1.90	Per 1000 gallons
Over	8,100,000	Gallons or less	1.68	Per 1000 gallons

MINIMUM BILL: The minimum quarterly bill for service hereunder shall be:

Size of Meter	Minimum Consumption (Gallons)		Minimum Bill
5/8"	8,000	\$	30.61
3/4"	16,000	\$	53.52
1"	39,000	\$	130.42
1 1/2"	63,000	\$	182.03
2"	102,000	\$	265.90
3"	225,000	\$	530.41
4"	429,000	\$	969.12
6"	1,020,000	\$	2,133.80
8"	2,250,000	\$	4,467.73
10"	4,290,000	\$	8,338.63

BILLING: The minimum bill hereunder shall be billed to the Customer in arrears.

PAYMENT: Bills are rendered net and are payable within fifteen (15) days after presentation, in accordance with Article VIII of the Customer Rules of the Authority.

TERMS AND CONDITIONS: Service hereunder is subject to the Customer Rules of the Authority.